

## Terms & Conditions

This Gift Card is valid for ONE year from the date of issue at the Mooboo Store specified on the card only.

The maximum value of £4.49 per applicable drink, any extra cost is to be paid by you to the server by cash only.

All non-beverage products are not included. Only drinks as specified on the card are included.

Not valid in conjunction with any other promotion or offer. The gift card is not for any resale usage, nor is it applied in conjunction with any other promotions.

Redeemable subject to drinks availability.

Cards are non-refundable once purchased.

### Complaint Handling

If you have questions, please contact our [Customer Service Team](#). We will conduct an investigation and communicate the results and correct any errors that we verify as soon as we finish the investigation. If no error was found, we will communicate an explanation.

### IMPORTANT LEGAL TERMS

Changes to This Agreement.

We may amend the terms of this agreement at any time for security, legal, regulatory or valid business reasons. We will post the terms of the modified agreement on our website at <https://www.mooboo.co/> Subject to the remainder of this clause, any change, addition or deletion will become effective at the time we post the revised agreement to our website or in our stores or as otherwise stated in our notice to you. Unless we state otherwise, the change, addition or deletion will apply to your existing and future Mooboo Gift Card. The amended terms will apply to you if (1) you do not notify us to the contrary within twenty (21) days of the date of our notice (or such other reasonable period of time as specified in our notice to you), or (2) you use your Mooboo Gift Card after such twenty (21) day notice period.

Cancellation of This Agreement.

We may suspend or terminate this agreement at any time by giving you reasonable prior notice. We need not, however, give you notice where we have serious grounds for considering that immediate termination is required (e.g. if we reasonably suspect fraudulent or unauthorised use of the Gift Card ). If we terminate this agreement in circumstances where you are not in breach of this agreement, we will issue store credits equal to the balance held in your Gift Card at the applicable store.

### Governing Law

This agreement is governed by the laws of England and Wales.

## **Disclaimers and Limits of Liability**

Mooboo will not be liable to you for:

any loss of income, business, goodwill or profits arising out of this agreement;

any unauthorised access to or alteration, theft, or destruction of your Gift Card.

any loss or damage which was not caused by our breach of this agreement or breach of our legal duty of care;

any loss or damage which was not a reasonably foreseeable result of either our breach of this agreement or breach of our legal duty of care. Loss or damage is "reasonably foreseeable" if, at the time we entered into this agreement, such loss was contemplated by you and by us; or

any loss or damage suffered by you as a result of you failing to take reasonable precautions against such loss or damage.

This agreement does not affect your statutory rights and must be read subject to those rights. If you require more information on your statutory rights, you should contact your local authority Trading Standards Department or Citizens Advice Bureau.

## **Assignment**

We may transfer all or part of this agreement without such transfer being considered a change to the agreement, by giving notice to you. The company or other entity to whom we transfer this agreement will have the same rights and obligations as we did before the transfer and we will ensure that it agrees in writing to be bound by the terms and conditions of this agreement so that your rights under this agreement are not detrimentally affected.

## **Entire Agreement; Construction**

All correspondence entered into under this agreement will be in the English language. This agreement is the complete and exclusive statement of the agreement between you and Mooboo and supersedes all prior proposals and all other agreements in respect of the subject matter of this agreement. If any provision of this agreement is illegal or unenforceable, that provision will be deleted from this agreement, and the remaining terms will not be affected. Headings are for the convenience of reference only and will in no way affect the interpretation of this agreement.

## **Enquiries or Questions**

If you have any questions regarding this Gift Card Terms of Use and Agreement, or your Gift Card, please email our [Customer Service Team](#)

*Last modified 12 Dec 2022*